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AFFIDAVIT

I, C [REDACTED] H [REDACTED] being first duly sworn upon oath, depose and state as follows:

1. I am an adult of legal age and suffer from no disability.
2. On Saturday, May 11, 2013, prior to 11:00 a.m. I was working for Suburban Express loading a bus at the University of Illinois Armory stop.
3. Pursuant to my duties for this location, I was on the bus checking off tickets with the bus driver when two students attempted to board the bus.
4. One of the students had his ticket on his laptop and the other had his ticket on an iphone. Neither student had printed tickets at the Armory loading stop.
5. Based upon Suburban Express' policy requiring passengers to have a printed ticket to board, I informed both students that I would not let them get on the bus without a printed ticket.
6. One of the students informed me that he had gotten on the Suburban Express bus "a bunch of times before" without a printed ticket.
7. In response to this assertion, I told the individual that he must not have done that with Suburban Express in the past or, if he did, the driver on those occasions made a mistake. I did inform the students that, if they both want to find a place to print their tickets, they could board the bus.
8. One student then proceeded to tell me "You are a fucking asshole. You guys are fucking assholes. Go fuck yourself."
9. Despite the vulgarity directed towards me by this individual, I did not respond, and the swearing individual got off the bus.
10. I then got off the bus and asked the individual who swore at me what his ticket number was. After receiving the ticket number, I told this individual "Since you think we are such assholes, you won't be riding this bus then." He responded by saying "You are such a fucking asshole."
11. After Armory, the bus went to the Altgeld Hall stop and both individuals came back with printed tickets.
12. The individual who swore at me came back wearing sunglasses in an attempt to disguise himself.

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~~SECRET~~ **SECRET**

[The following text is extremely faint and largely illegible. It appears to be a multi-paragraph document, possibly a report or memorandum, containing various lines of text and some indistinct markings.]

13. Upon seeing that they were the two individuals who caused problems, the bus driver asked me if those "two are okay to get on?" and I informed him that they should be allowed to board the bus.

14. Once they were allowed to board the bus at Altgeld, neither individual said anything further to me and I did not say anything further to them. Ultimately they departed the bus upon reaching their destination.

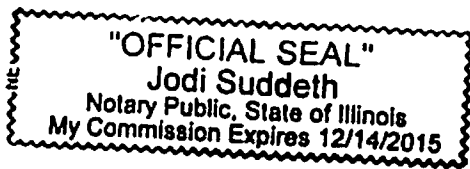
Dated: 5/29/2013

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[REDACTED]
C [REDACTED]

Subscribed and sworn to before me
on this 29th day of May, 2013.

[Signature]
NOTARY PUBLIC



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[REDACTED]

AFFIDAVIT

I, Don [REDACTED] being first duly sworn upon oath, depose and state as follows:

1. I am an adult of sound mind and suffer from no disability.
2. On May 11, 2013 I was driving a bus for Illini Shuttle.
3. In the time period referenced in this Affidavit, I was at the Armory bus stop collecting tickets with C [REDACTED] H [REDACTED]
4. During the ticket collection process, a student approached the bus with a ticket on his iPhone that was not printed out as required by Illini Shuttle's policy.
5. The student demanded to board the bus using his iPhone ticket, but he was denied boarding privileges because he did not have a printed ticket.
6. After being denied access to the bus, the student yelled at Mr. F [REDACTED] and myself in a very disrespectful manner. He claimed that he had used an iPhone ticket dozens of times and that both C [REDACTED] and myself were "assholes."
7. Mr. H [REDACTED] told the student that he did not need to use Illini Shuttle services if he was going to speak to us with foul language and a disrespectful attitude.
8. After leaving the Armory stop, we went to Altgeld Hall.
9. While at Altgeld Hall, the student who had previously been denied boarding privileges with an iPhone ticket returned with a printed ticket and asked if it was okay to ride. In response to this inquiry, Mr. H [REDACTED] told the student that he could ride Illini Express as long as he had a ticket. (s/c)
10. After being allowed entry with a printed ticket, the student had nothing further to say for the duration of his trip.
11. At no time in dealing with this student did Mr. H [REDACTED] or myself act in a rude or disrespectful manner to the student.

Dated: 5/31/13

[Signature]
Don [REDACTED]

*Subscribed and sworn
before me this 31st day
of May, 2013.*

Kimberly A. Phillips



[REDACTED]

[REDACTED] [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED] [REDACTED]

AFFIDAVIT

1. Mike [REDACTED] being first duly sworn upon oath, depose and state as follows:

1. I am an adult of legal age and suffer from no disability.

2. On Saturday, May 11, 2013, prior to 11:00 a.m. I was overseeing the boarding of Suburban Express buses at the Armory stop at the University of Illinois.

3. I was standing approximately 15 feet away from the door of the bus where O H [REDACTED] was taking tickets and checking them against the passenger manifest.

4. At that point I overheard one of two student passengers that had been denied access to board the bus start swearing at Mr. H [REDACTED] in a very loud manner.

5. As these two individuals walked away hurriedly, the taller student who I have come to understand is Chris Mulreed, yelled "You guys are assholes", along with other swearing towards Mr. [REDACTED]

6. I asked Mr. H [REDACTED] what the problem was and he told me that neither of the students had printed tickets for the trip, but, instead, they had ticket copies on their iPhone .

7. Mr. H [REDACTED] told the students that, based upon the lack of a printed ticket, they could not board.

8. At no time during this exchange with the students did I hear Mr. H [REDACTED] raise his voice or swear.

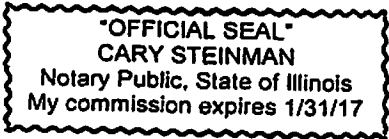
9. I observed the two students return to the Suburban Express bus when it reached its next stop for departure at Altgeld Hall, and both individuals boarded the bus with printed tickets and without incident.

Dated: 5-24-13

MA [REDACTED]
Mike [REDACTED]

Subscribed and sworn to before me
on this 24th day of MAY, 2013.

[Signature]
NOTARY PUBLIC



[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]